



Mbition LLC DBA

American Home Inspectors Training

Home Inspection Training Courses Academic Catalog

Volume 20

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Corporate Office

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800-441-9411 Toll Free

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Postsecondary School Locations

Arizona, Colorado, Georgia, Kansas, Kentucky, Minnesota,

Ohio, Pennsylvania, Tennessee, Wisconsin

Mbition LLC DBA American Home Inspectors Training (AHIT) is a private (not public) training institution that is a registered LLC in the state of Delaware.

Authorized for operation by:

2020 Classes

Wisconsin Educational	2/28-3/1
Approval Program	2/15-2/21
4822 Madison Yards Way	3/27-3/29
Madison, WI 53705	4/3-4/5
608-266-1996	4/17-4/19
	6/13-6/19
	7/17-7/19
	8/28-8/30
	10/10-10/16
	12/4-12/6

TABLE OF CONTENTS

Topic	Page Number
AMERICAN HOME INSPECTORS TRAINING	3
ADMISSION REQUIREMENTS	4
WISCONSIN REQUIREMENTS FOR HOME INSPECTORS	4
MEMBERSHIPS & AFFILIATIONS	5
COURSES	6
REGISTRATION & TUITION	12
ACADEMIC INFORMATION, ATTENDANCE, & STANDARDS OF PROGRESS	13
STUDENT SERVICES	15
RULES OF CONDUCT	16
UNRESOLVED DISPUTES	17
REFUND & CANCELLATION POLICIES	18
ADMINISTRATION & FACULTY	20
ADMINISTRATIVE OFFICE HOURS	20
DISCLOSURES	21

AMERICAN HOME INSPECTORS TRAINING

American Home Inspectors Training is the largest home inspection training company in North America. We continue to expand our presence to serve you and with American Home Inspectors Training's industry leading, live class room, online and home study courses, we are committed to providing you the fastest way to achieve success in the home inspection industry.

MISSION

Empower aspiring and accomplished real estate, home inspection, and appraisal professionals with the tools they need to succeed.

WHAT A HOME INSPECTOR DOES

The job of a home inspector is to inspect buildings by walking through each area, sometimes crawling into small spaces such as attics, checking rooftops, and cellars, plumbing, electricity and appliances. Then they write a detailed report outlining the condition of the property, areas where repair or replacement may be needed, and specify any potential safety concerns.

Anyone can train to become a home inspector although typically prospective students are already involved in the real estate or construction fields. The physical ability to navigate through a building is required. In general this means that the prospective student should have the physical abilities to do so.

ADMISSION REQUIREMENTS

Admission is open to any qualified applicant. No qualified person may be excluded from enrollment based on sex, race, ethnic origin or religion.

APPLICANTS MUST MEET THE FOLLOWING REQUIREMENTS

1. Submit a signed Enrollment Agreement for classes to be taken through American Home Inspectors Training.
2. Pay appropriate fees. See Tuition and Payment Plans Policy.
3. Be at least 18 years of age.

Students with Special Needs

We train a number of students with special needs and/or disabilities. Students should contact their admission counselor for assistance with requests. People who work as a home inspector must have certain physical abilities to visually inspect buildings and structures, navigate throughout the building including on the roof, the ability to write inspection reports, and communicate with clients.

Language of Training

All Courses are offered only in English. American Home Inspectors Training does not offer English as a Second Language instruction.

Transfer of Granting of Credit

A student's prior education and training will be evaluated based upon written record. Transfer of credit hours or reduced training time may be approved at the school's discretion. There is no guarantee that home inspection courses can be transferred to other schools. The receiving institution solely controls transfer decisions.

Late Enrollment

There are no provisions for late enrollment.

WISCONSIN REQUIREMENTS FOR HOME INSPECTORS

In some states licensing is required to inspect work as a home inspector. States are increasingly introducing legislation regarding the home inspection industry. Prospective home inspectors therefore need to contact the proper state agencies regarding requirements in their states. The following are requirements for the state of Wisconsin:

- * Pass the National Home Inspector Exam
- * Pass state specific exam
- * Application and other requirements at:
<https://dsps.wi.gov/Pages/Professions/HomelInspector/Default.aspx>

MEMBERSHIPS & AFFILIATIONS

Professionalism is important and membership in related organizations is encouraged. These organizations have their own requirements. Some administer exams; others require a certain amount of experience.

Membership is voluntary in any professional organization and does not mean state certification or licensure nor does it guarantee employment.

American Home Inspectors Training belongs to ASHI, CREIA, FABI, and InterNACHI and offers approved pre and continuing education courses. American Home Inspectors Training is also a member of the Better Business Bureau

COURSES

Standards

All of our courses are taught per ASHI, CREIA, and state-specific standards of practice. Our students and graduates receive initial support when in the field. An interactive bulletin board is also available to students to communicate with instructors and other students/ inspectors as well.

Facilities

American Home Inspectors Training's facilities in Brookfield, Appleton, and Wausau, include a technologically equipped classrooms. All live training Courses are held in designated training areas on pre-scheduled dates.

COURSE TITLE	LENGTH OF COURSE DAYS	ACTUAL CONTACT HOURS PER COURSE	TOTAL COST OF COURSE	CREDENTIAL OFFERED
Home Inspection Start-Up Course	7 days	63 hours	\$1795.00	Certificate of Completion
Home Inspection Master Course Home Study	Not more than 12 months	120 Hours	\$695.00	Certificate of Completion
Professional Home Inspection Blended Course	Online + 3 days	147 Hours	\$1495.00	Certificate of Completion

This course offered to students in a home study format and provides graduates with the skills necessary to obtain employment as a home inspector, set up a home inspection company or add home inspection services to their current offerings. Students will receive an online user ID and password, study and photo books, a sample inspection report, videos and tools. The Course includes information on marketing and operating a business. The students receive all the learning material in one initial shipment. The student must pass a final exam with at least a 75% to complete the Course. Upon successful completion of the exam graduates receive a certificate of completion. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects; to request additional learning information; and to talk about the home inspection field.

Retail Value of Materials Received in Home Inspection Master Course Home Study¹

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

Outline

- | | |
|---|--|
| <p>I. Introduction to Home Inspection – 6 hours
(Introduction to the home inspection industry.)</p> <p>A. An Overview</p> <p>B. Home Inspection Content</p> <p>C. The Home Inspection Process</p> <p>D. The Inspection Report</p> <p>E. The Real Estate Transaction</p> <p>F. Standards of Practice</p> <p>G. About the Course</p> <p>II. Structural – 8 hours
(Learn the structural components of a house and how to inspect.)</p> <p>A. Foundations</p> <p>B. Framing</p> <p>C. Roofs</p> <p>III. Exterior – 8 hours
(Learn the components of a house’s exterior and how to inspect.)</p> <p>A. Water Resistant Barrier</p> <p>B. Siding/Wall Cladding</p> <p>C. Windows</p> <p>D. Trim</p> <p>E. Exterior Structures</p> <p>F. Garages</p> | <p>IV. Roofing – 10 hours
(Learn the components of a house’s roofing system and how to inspect.)</p> <p>A. Asphalt Shingles</p> <p>B. Wood Shingles/Shakes</p> <p>C. Concrete/Clay Tile</p> <p>D. Slate</p> <p>E. Asbestos Cement</p> <p>F. Metal</p> <p>G. Roll Roofing</p> <p>H. Built-up/Tar & Gravel/Hot-mop</p> <p>I. Membranes</p> <p>J. Flashing</p> <p>K. Chimneys</p> <p>L. Roof Drainage</p> <p>V. Plumbing – 8 hours
(Learn the plumbing system of a house and how to inspect.)</p> <p>A. Service Entrance Piping</p> <p>B. Distribution Piping</p> <p>C. Drain, Waste & Vent (DWV)</p> <p>VI. Heating – 10 hours
(Learn the types of heating systems in a house and how to inspect.)</p> |
|---|--|

¹ All books and learning materials needed for successful completion of each Course are provided to students at no additional charge. A professional home inspector needs tools to be in business for themselves or work for others.

- A. Combustion Appliances
- B. Electric Appliances
- C. Thermostats
- D. Furnaces
- E. Boilers
- F. Wall Furnaces
- G. Floor Furnaces
- H. Hydro-Air Systems
- I. Heat Pumps
- J. Ductwork
- K. Piping

VII. Cooling – 10 hours
(Learn the types of cooling systems in a house and how to inspect.)

- A. Refrigeration Cycle
- B. Split Systems
- C. Package Units
- D. Cooling Only
- E. Heat Pumps
- F. Standalone Systems
- G. Ductless Mini-splits
- H. Evaporative Coolers

VIII. Electrical – 10 hours
(Learn the electrical components of a house and how to inspect.)

- A. Principles of Electricity
- B. Overhead / Underground Service
- C. Clearances
- D. Main Panels
- E. Sub-Panels
- F. Fuses vs. Breakers
- G. Grounding
- H. Branch Circuit Wiring
- I. Fixtures/Receptacles, and Switches

IX. Insulation – 8 hours
(Learn about types of insulation in a house and how to inspect.)

- A. Materials
- B. Vapor Retarders

X. Ventilation – 8 hours
(Learn about types of ventilation in a house and how to inspect.)

- A. Attic
- B. Crawl Space

XI. Interiors – 8 hours
(Learn about various interior components in a house and how to inspect.)

- A. Walls and Ceilings
- B. Floors
- C. Windows and Doors
- D. Stairs and Railings
- E. Room-by-Room Inspection

XII. Fireplaces and Wood-burning Appliances – 6 hours
(Learn about fireplaces and various wood-burning appliances in a house and how to inspect.)

- A. Masonry Fireplaces
- B. Factory-built Fireplaces
- C. Inserts
- D. Pellet Stoves
- E. Flues and Chimneys
- F. Clearances

XIII. Pools and Spas – 6 hours
(Learn about the components of pools and spas at/in a house and how to inspect.)

- A. Liners
- B. Finishes
- C. Filters
- D. Pumps
- E. Skimmers
- F. Self-fill Mechanisms
- G. Pop-up heads
- H. Vacuums/Cleaners

XIV. Standards of Practice & Code of Ethics – 8 hours
(Learn state specific SOPs/CoEs as well as industry standards. Understand need for CE and membership with a trade association.)

- A. State Requirements
- B. Continuing Education
- C. Trade Associations

XV. Business Practices – 6 hours
(Learn about successful business practices for various types of ownership or employment within a company.)

- A. Contracts
- B. Payments
- C. Recordkeeping
- D. Insurance

Clock Hours

One clock hour equals 50 minutes of classroom, lab, or field time.

Student/Teacher Ratio

The maximum students in any class are 25 with one instructor. The average student-teacher ratio for labs and fieldwork is 13:1.

Classroom Format and Schedule

Classes start at 8 am and conclude by 6 pm each day. There is one lunch break for 40 minutes and two rest breaks during the day of 10 minutes each. To successfully complete each course students must attend all classes, complete all hours as indicated, attain a minimum grade of 75% on all tests, and satisfactorily complete all projects. Course start dates are listed at the end of this catalog. Courses are short and intense. The nature of the courses encourages students to work collaboratively and study together. No formal study groups are arranged outside of the classroom.

Overview

Through a combination of textbooks, live lectures, and field training, students are provided with the skills necessary to obtain employment as a home inspector, set up a home inspection company, or add home inspection services to their current offerings. Designed by AHIT's team of certified and extensively experienced home inspection instructors, students learn about structures, exteriors, roofing, electrical, plumbing, heating and cooling, interiors, and insulation and ventilation. In addition, students will learn what skills it takes to run a business. Teaching techniques include hands-on exercises, live inspections, report writing, and on-site equipment evaluation/testing. Students will learn how to conduct a thorough home inspection from the first contact with the customer to submitting a completed report.

Students will receive all the learning material in one initial shipment. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects, to request additional learning information, and to talk about the home inspection field prior to and after class completion. Students must successfully complete a final examination with at least a score of 75% to receive a certificate of completion.

Retail Value of Materials Received in Home Inspection Start-Up Course²

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

3-Day Professional Home Inspection Blended Course 147 Hours

Clock Hours

One clock hour is a period of 60 minutes with a minimum of 50 minutes of instruction in the presence of an instructor.

Student/Teacher Ratio

The maximum students in any class are 25 with one instructor. The average student-teacher ratio for labs and fieldwork is 13:1.

Classroom Format and Schedule

Classes start at 8 am and conclude by 6 pm each day. There is one lunch break for 40 minutes and two rest breaks during the day of 10 minutes each. To successfully complete each course students must attend all classes, complete all hours as indicated, attain a minimum grade of 75% on all tests, and satisfactorily complete all projects. Course start dates are listed on page seven of this catalog. Courses are short and intense. The nature of the courses encourages students to work collaboratively and study together. No formal study groups are arranged outside of the classroom.

Overview

Through a combination of online videos, live lectures, and field training, students are provided with the skills necessary to obtain employment as a home inspector, set up a home inspection company, or add home inspection services to their current offerings. Designed by AHIT's team of certified and extensively experienced home inspection instructors, students learn about structures, exteriors, roofing, electrical, plumbing, heating and cooling, interiors, and insulation and ventilation. In addition, students will learn what skills it takes to run a business. Teaching techniques include hands-on exercises, live inspections, report writing, and on-site equipment evaluation/testing. Students will learn how to conduct a thorough home inspection from the first contact with the customer to submitting a completed report.

² All books and learning materials needed for successful completion of each Course are provided to students at no additional charge. All tools and equipment needed are available during training. A professional home inspector needs tools to be in business for themselves or work for others.

Students will receive all the learning material in one initial shipment. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects, to request additional learning information, and to talk about the home inspection field prior to and after class completion. Students must successfully complete a final examination with at least a score of 75% to receive a certificate of completion.

*Retail Value of Materials Received in 3-Day Professional Home Inspection Blended Course*³

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

Learn about content learned in online training and perform home inspections. Although it is recommended that student complete the online class prior to live training, it is not required.

Daily Schedule

Day 1
 Registration
 Industry Introduction
 Virtual Home Inspection
 Lunch
 Virtual Home Inspection

Day 2
 Instructor-led Home Inspection and Report Review
 Lunch
 Virtual Home Inspection
 Lecture

Day 3
 Instructor-led Home Inspection and Report Review
 Lunch
 Review
 Final Exam

³ All books and learning materials needed for successful completion of each Course are provided to students at no additional charge. All tools and equipment needed are available during training. A professional home inspector needs tools to be in business for themselves or work for others.

REGISTRATION & TUITION

Students may register for class through www.ahit.com for the online course or by phone (800-441-9411) for live training. To complete registration, students must sign an Enrollment Agreement for classes to be taken through American Home Inspectors Training.

A deposit is required at the time of registration as follows:

Home Inspection Master Course Home Study:	Full Payment
Home Inspection Start-Up Course:	\$695.00
Professional Home Inspection Blended Course:	\$695.00

A deposit will hold a space in class. The balance must be paid in full two weeks prior to the first day of class. Students will not be permitted to attend class unless tuition is paid in full.

Tuition and Pricing Policies

Students enrolled in the same program may pay different tuition and fees if a published notice of a program price change specifies an effective date for all students enrolling in the program on or after that date. Students who modify a program or service in a manner which will reduce or increase tuition may also pay a different price than other students.

Students who meet the following qualifications are eligible for tuition discounts:

- Students enrolling as part of a group
- Students enrolling under the same course schedule where discounts are available to all students

American Home Inspectors Training does not offer scholarships, loans or financing. Financing is available to students through TFC Tuition Financing. Students should contact their admission counselor with questions.

Payment Schedules

COURSE TITLE	Tuition	Payment Options
Home Inspection Start-Up Course	\$1795.00	\$695 deposit due at enrollment, \$1100.00 due two weeks before the first day of class.
Home Inspection Master Course Home Study	\$695.00	Payment due in full at time of enrollment.
Home Inspection Master Course Home Study	\$1495.00	\$695 deposit due at enrollment, \$800.00 due two weeks before the first day of class.

Syllabus

Students receive a copy of the course outlines with their shipment of texts and materials.

Attendance

Attendance is taken twice daily, during the morning session and again in the afternoon. Students are asked to sign/initial for each class attended. Attendance information is recorded and retained in the class files.

Students are expected to attend all of the classes within the time the Course is scheduled in order to receive a certificate of completion. Students may request withdrawal and make up the missed classes during the next scheduled course. Paid tuition will be refunded according to the applicable refund policy less the registration fee.

Absence

Students are responsible to attend every hour of each training Course. If personal emergencies occur, students may speak with the instructor to arrange ways to make-up missed sections. Students must satisfactorily complete Course requirements in order to graduate and receive a certificate of completion.

Late Arrival/Early Departure/Make-up Work

Students who are absent due to late arrival or early departure should consult with the instructor to schedule required make-up time.

Leave of Absence/Withdrawal

Students may request a leave of absence for extenuating circumstances. Arrangements may be made to re-enter the next available Course or other upcoming classes. Students must complete the live coursework within one year. Students must complete the online training within 12 months.

Re-enrollment/Readmission

See "Leave of Absence."

Students who have been absent during class make arrangements for another class.

Grading

Students are graded on a pass/fail system. Those who attend the Home Inspection Start-Up Course must be present for all class time. All students must score a 75% or higher on the exam.

A certificate of completion is issued via U.S. mail following the satisfactory completion of the Course.

Satisfactory Progress

For students enrolled in Home Inspection Start-Up Course.

Students receive feedback about their skills and knowledge based on in-class participation, fieldwork, and completion of reports.

Unsatisfactory Progress

Should a student receive a grade of less than 75% he/she will be notified in writing immediately after the test is taken and graded. Ways to raise the grade will be determined with the manager of school administration and/or instructor. If the student is not able to achieve a score of 75% or higher, he/she will be requested to take the exam at another time.

Probation

There are no probationary periods because the lengths of the Courses are short. Students have the choice to withdraw if there is no satisfactory progress or re-enroll the next time the Course is offered. Students are notified in writing of their choices and may consult with the school director about their options.

Completion

Students will receive a certificate of completion upon satisfactory completion of all Course requirements including minimum grades and attendance.

Records

Student records are maintained at the main corporate offices in Wisconsin and will be retained per EAB 7.02. Computer records are backed up frequently. Student records may be requested in writing by the student at any time. Student records are confidential. No records will be made available to employers, prospective employers, or other schools unless a written request has been made by the student.

Housing

Students are expected to make their own housing arrangements during the class.

Family Educational Rights and Privacy Act

American Home Inspectors Training complies with the Family Educational Rights and Privacy Act of the 1974 Buckley Amendment, Public Law 93-380, Section 438. All student records are confidential.

Placement

AHIT does not offer placement services. Business and marketing skills are included in some Course curriculum to enable graduates to become self-employed. When requests for building/home inspectors are made to the school, the school director advises graduates.

Library

The use of a library is not required to complete any training Courses. Industry texts and journals are available for student use at the training facilities.

RULES OF CONDUCT

It is expected that students will conduct themselves in a professional manner and demonstrate respect for their instructors and fellow classmates. The school administration reserves the right to terminate a student on any of the following grounds. Termination notice will be in writing citing the reasons for termination. Tuition will be refunded according to the applicable refund policy.

- Not complying with school rules and regulations.
- Unprofessional conduct.
- Unsatisfactory academic progress.
- Excessive absence or lateness.
- Failure to pay fees when due.
- Cheating or falsifying records.
- Breach of enrollment agreement.
- Entering school site while under the influence or effects of alcohol, drugs, or narcotics of any kind.
- Carrying a concealed or potentially dangerous weapon.
- Sexual harassment.
- Harassment of any kind including intimidation and discrimination.

Dismissal/Readmission

Students who have been dismissed or terminated may be readmitted at the school director's discretion.

Dress Code

Dress is casual and neat. Some days include work on actual inspection sites where work clothes are appropriate. Students will need an extra pair of clean shoes to be worn at field training sites.

Drug Free School and Workplace

No student, instructor, or employee may be on the school premises or field/lab site under the influence or in the possession of any controlled substance. As a drug and alcohol free environment, individuals under the influence or in the possession of any controlled substance will be subject to immediate dismissal/removal. Individuals may request counseling for substance abuse and will be referred to community resources.

Smoking

There is no smoking within the schools, labs, or offices. Smokers may smoke outside. There is no smoking at the field sites. Smokers may smoke during break across from the site.

Sexual Harassment and Hazing Policy

The administration of AHIT takes the issue of sexual harassment very seriously. Sexual harassment includes unwelcome sexual advances or offensive comments, gestures, or physical contact of a sexual nature between and/or among students and staff. Sexual harassment or harassment because of age, race, color, religion, national origin, or disability, will not be tolerated. This includes any kind of intimidation or discrimination. Investigation of such concerns will be undertaken promptly and handled confidentially. Behavior that denigrates the integrity of another student (hazing) will not be tolerated. If a student or employee feels that he or she has suffered a form of discrimination or harassment, the individual should immediately contact a supervisor or school director. Students or staff involved may be subject to termination.

UNRESOLVED DISPUTES

Grievance Procedure

Students are expected to address any disagreements or conflict directly with the individual involved in person with a written document outlining the complaint and communication. After this, if there is no satisfactory resolution, the student may set an appointment by phone to see the school director. All communications regarding the complaint must be in writing and all meetings and communications will be documented in the student file. Every attempt at a satisfactory resolution will be made. If the complaint cannot be resolved after meeting with the director of the school, the student may contact the licensing board for the state where the school is located. See details below.

Wisconsin Unresolved Disputes

A review of the complaint will be documented in the student file and in the Complaint Log and an attempt at a satisfactory resolution put in place. The results of the meeting will also be documented. Should the student believe the problem(s) was still not satisfactorily resolved, and then submit form EAP 3.01 (accessible here: <https://dsps.wi.gov/Pages/Programs/EducationalApproval/School.aspx>) to:

Wisconsin Educational Approval Program
4822 Madison Yards Way
Madison, WI 53705

REFUND AND CANCELLATION POLICIES

If your application is rejected, you will receive a full refund of all tuition, fees, and other charges. You will be entitled to a full refund of tuition, fees, and other charges if you give written notice that you are cancelling your contract within five business days after the contract or enrollment agreement is considered effective. A contract or enrollment agreement will be presumed to be effective on the date of that the institution notifies you that you have been accepted into the institution and you have signed the contract or enrollment agreement. If the notification of acceptance into the institution is sent by mail, then the effective day of being accepted is the postmark on the acceptance letter.

A student who withdraws or is dismissed after 5 days has passed, but before completing 60% of the potential units of instruction in the current enrollment period, shall be entitled to a pro rata refund, as calculated below, less any amounts owed by the student for the current enrollment period, less a one-time application fee of \$100. Pro rata refund shall be determined as the number of units remaining after the last unit completed by the student, divided by the total number of units in the enrollment period, rounded downward to the nearest ten percent. Pro rata refund is the resulting per cent applied to the total tuition and other required costs paid by the student for the current enrollment period. All efforts will be made to refund prepaid amounts for books, supplies and other charges unless the student has consumed or used those items and they can no longer be used or sold to new students, or returned by the school to the supplier. Refunds shall be paid within 40 days after the effective date of termination. After the student's first period of enrollment, if a student withdraws or is dismissed in a subsequent enrollment period, the school may also retain an administrative fee of 15% of the total cost of a resident program, or \$400, whichever is less. No refund is required for any student who withdraws or is dismissed after completing 60% of the potential units of instruction in the current enrollment period unless a student withdraws due to mitigating circumstances, which are those that directly prohibit pursuit of a program and which are beyond the student's control.

You will receive written notice acknowledging your withdraw request within 10 business days after receipt of the notice and you will receive a refund of any tuition, fees, and other charges within 30 business days of receipt of your withdrawal. Written notice is effective of the date received by the institution. If you do not withdraw in writing or contact the institution about your absence, and you have not attended your program for 21 consecutive days, you will be considered to have withdrawn from the school as of your last date of attendance.

You may be entitled to a refund of your equipment and supplies costs if you return your equipment and supplies within 10 days of withdrawing if your supplies in a condition suitable for resale. If you do not return your equipment and supplies or the supplies are not in a condition suitable for resale, this cost will be deducted from your tuition, fee, and other charge refund that you may be eligible for.

Veterans Refund Policy

The amount charged to the student for tuition, fees, and other charges when only a portion of a course is completed shall not exceed the approximate pro rata portion of the total charges for tuition, fees, and other charges that the length of the completed portion of its course bears to its total length. The non-refundable portion of the registration fee will not exceed \$10. Refunds will be made within 40 days after the last class attended, or the effective date of a withdrawal or termination. This policy is in compliance with the requirements of 38 CFR 21.4255.

Extenuating Circumstances

In the case of extenuating circumstances the school director will consider a settlement that is reasonable and fair to the student and the school.

Postponement of a starting date, whether at the request of the school or the student, requires a written agreement signed by the student and the school. The agreement must set forth:

- a) Whether the postponement is for the convenience of the school or student, and:
- b) A deadline for the new start date, beyond which the start date will not be postponed.

If the course is not commenced, or the student fails to attend by the new start date set forth in the agreement, the student will be entitled to an appropriate refund of prepaid tuition and fees within thirty (30) days of the deadline of the new start date set forth in this agreement, determined in accordance with the school's refund policy.

Changes Made by the School

If the school cancels or changes a course of study or location in such a way that the student who has started is unable to complete training, arrangements will be made in a timely manner to accommodate the needs of each student enrolled in the course who is affected by the cancellation or change. If the school is unable to make alternative arrangements that are satisfactory to both parties, the school will refund all monies paid by the student of the course.

ADMINISTRATION AND FACULTY

Mbition LLC is owner of American Home Inspectors Training (AHIT) and Mbition Learn Real Estate.

Leadership

Maure Baker, VP

Instructors

Chris Chirafisi
Dave Kolesari
Steve O'Donnell
Mike Williams

School Operations

Matthew Barlow
Rachella Bennett
Brita Picco-Beyers

ADMINISTRATIVE OFFICE HOURS

Please note that administrative offices are open Monday through Friday and are available to provide full student and graduate support during the hours of 7:30 a.m. to 6:00 p.m. (Central time). The administrative offices are closed Saturdays and Sundays.

Students enrolled in classes held over the weekends and during times not reflected above have access to trainer/trainers for support and other questions that may arise.

American Home Inspectors Training observes the following holidays each year and administrative offices will be closed in observance:

New Years Day	Martin Luther King Jr. Day
Memorial Day	Fourth of July
Labor Day	Thanksgiving
Day after Thanksgiving	Christmas Eve Day
Christmas Day	
New Years Eve Day	

Disclosures

American Home Inspectors Training, an Mbition LLC school, makes no representations except as expressly set forth in this catalog, and under no circumstances does American Home Inspectors Training make any claim, promise, or guarantee for employment or state licensure.

American Home Inspectors Training reserves the right to change courses, start dates, tuition, and to cancel courses. Any changes will be made in accordance with State Board rules and regulations. The information contained in this policy is true and correct to the best of American Home Inspectors Training's knowledge.

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