



Mbition LLC DBA

American Home Inspectors Training

Home Inspection Training Courses Academic Catalog

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Corporate Office
20225 Watertower Blvd., 4th Floor
Brookfield, WI 53045
www.ahit.com
ahitadmin@mbitiontolearn.com
800-441-9411 Toll Free

Colorado School Locations

HYATT House
5805 Delmonico Drive
Colorado Springs, CO 80919

Residence Inn by Marriott Denver City Center
1725 Champa St.
Denver, CO 80202

Postsecondary School Locations
Arizona, Colorado, Florida, Georgia, Kansas, Kentucky, Minnesota,
Ohio, Pennsylvania, Tennessee, Wisconsin

Mbition LLC DBA American Home Inspectors Training (AHIT) is a private (not public) training institution that is a registered LLC in the state of Delaware.

American Home Inspectors Training is approved and regulated by the Colorado Department of Higher Education, Private Occupational School Board.

¹ All books and learning materials needed for successful completion of each Program are provided to students at no additional charge. All tools and equipment needed are available during training. A professional home inspector needs tools to be in business for themselves or work for others.

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AMERICAN HOME INSPECTORS TRAINING HISTORY

American Home Inspectors Training is the largest home inspection training company in North America. We continue to expand our presence to serve you and with American Home Inspectors Training's industry leading, live class room, online and home study courses, we are committed to providing you the fastest way to achieve success in the home inspection industry.

MISSION

Empower aspiring and accomplished real estate, home inspection, and appraisal professionals with the tools they need to succeed.

WHAT A HOME INSPECTOR DOES

The job of a home inspector is to inspect buildings by walking through each area, sometimes crawling into small spaces such as attics, checking rooftops, and cellars, plumbing, electricity and appliances. Then they write a detailed report outlining the condition of the property, areas where repair or replacement may be needed, and specify any potential safety concerns.

Anyone can train to become a home inspector although typically prospective students are already involved in the real estate or construction fields. The physical ability to navigate through a building is required. In general this means that the prospective student should have the physical abilities to do so.

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ADMISSION REQUIREMENTS

Admission is open to any qualified applicant. No qualified person may be excluded from enrollment based on sex, race, ethnic origin or religion.

APPLICANTS MUST MEET THE FOLLOWING REQUIREMENTS

1. Submit a signed Enrollment Agreement for classes to be taken through American Home Inspectors Training.
2. Pay appropriate fees. See Tuition and Payment Plans Policy.
3. Be at least 18 years of age.

Students with Special Needs

We train a number of students with special needs and/or disabilities. Students should contact their admission counselor for assistance with requests. People who work as a home inspector must have certain physical abilities to visually inspect buildings and structures, navigate throughout the building including on the roof, the ability to write inspection reports, and communicate with clients.

Language of Training

All Courses are offered only in English. American Home Inspectors Training does not offer English as a Second Language instruction.

Transfer or Granting of Credit

No life experience, credit through challenge exams, or previous training may be applied to any Course. AHIT does not guarantee the transferability of its credits to any other institution unless there is a written agreement with another institution.

Late Enrollment

There are no provisions for late enrollment.

COLORADO REQUIREMENTS FOR HOME INSPECTORS

In some states licensing is required to inspect work as a home inspector. States are increasingly introducing legislation regarding the home inspection industry. Prospective home inspectors therefore need to contact the proper state agencies regarding requirements in their states. There are currently no requirements for the state of Colorado.

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MEMBERSHIPS & AFFILIATIONS

ASHI CREIA
InterNACHI
FABI

Professionalism is important and membership in related organizations is encouraged. These organizations have their own requirements. Some administer exams; others require a certain amount of experience.

Membership is voluntary in any professional organization and does not mean state certification or licensure nor does it guarantee employment.

American Home Inspectors Training belongs to the above organizations and offers approved pre and continuing education courses. American Home Inspectors Training is also a member of the Better Business Bureau.

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COURSES

Standards

All of our courses are taught per ASHI, CREIA, and state-specific standards of practice. Our students and graduates receive initial support when in the field. An interactive bulletin board is also available to students to communicate with instructors and other students/inspectors as well.

Facilities

American Home Inspectors Training's facilities include technologically equipped classrooms. All live training is held in designated training areas on pre-scheduled dates.

COURSE TITLE	LENGTH OF COURSE DAYS	ACTUAL CONTACT HOURS PER COURSE	TOTAL COST OF COURSE	CREDENTIAL OFFERED
Professional Home Inspection Online Course	Not more than six months	120 Hours	\$695.00	Certificate of Completion
3-Day Professional Home Inspection Blended Course	3 Days + Online	147 Hours (27 live + 120 online)	\$1,495.00	Certificate of Completion
5-Day Professional Home Inspection Blended Program	5 Days + Online	165 Hours (45 live + 120 online)	\$1,845.00	Certificate of Completion

6 All books and learning materials needed for successful completion of each Program are provided to students at no additional charge. All tools and equipment needed are available during training. A professional home inspector needs tools to be in business for themselves or work for others.

The Professional Home Inspection Online Course is offered to students in a home study format. This Course provides graduates with the skills necessary to obtain employment as a home inspector, set up a home inspection company or add home inspection services to their current offerings. Students will receive an online user ID and password, study and photo books, a sample inspection report, videos and tools. The Course includes information on marketing and operating a business. The students receive all the learning material in one initial shipment. Students must successfully complete an exam at the end of each unit. There are a total of 3 exams that cover 8 technical topics. These exams may be completed online for instant correction or mailed/faxed in for correction. The student must pass each exam with at least a 75% to proceed to the next unit and complete the Course. Upon successful completion of all of the exams graduates receive a certificate of completion. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects; to request additional learning information; and to talk about the home inspection field.

Retail Value of Materials Received in Professional Home Inspection Online Course¹

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

⁷ All books and learning materials needed for successful completion of each Program are provided to students at no additional charge. All tools and equipment needed are available during training. A professional home inspector needs tools to be in business for themselves or work for others. All books and learning materials needed for successful completion of each Course are provided to students at no additional charge. A professional home inspector needs tools to be in business for themselves or work for others.

Outline

I. Introduction to Home Inspection – 6 hours
(Introduction to the home inspection industry.)

- A. An Overview
- B. Home Inspection Content
- C. The Home Inspection Process
- D. The Inspection Report
- E. The Real Estate Transaction
- F. Standards of Practice
- G. About the Course

II. Structural – 8 hours
(Learn the structural components of a house and how to inspect.)

- A. Foundations
- B. Framing
- C. Roofs

III. Exterior – 8 hours
(Learn the components of a house's exterior and how to inspect.)

- A. Water Resistant Barrier
- B. Siding/Wall Cladding
- C. Windows
- D. Trim
- E. Exterior Structures
- F. Garages

IV. Roofing – 10 hours
(Learn the components of a house's roofing system and how to inspect.)

- A. Asphalt Shingles
- B. Wood Shingles/Shakes
- C. Concrete/Clay Tile
- D. Slate
- E. Asbestos Cement
- F. Metal
- G. Roll Roofing
- H. Built-up/Tar & Gravel/Hot-mop
- I. Membranes
- J. Flashing
- K. Chimneys
- L. Roof Drainage

V. Plumbing – 8 hours
(Learn the plumbing system of a house and how to inspect.)

- A. Service Entrance Piping
- B. Distribution Piping
- C. Drain, Waste & Vent (DWV)

VI. Heating – 10 hours
(Learn the types of heating systems in a house and how to inspect.)

- A. Combustion Appliances
- B. Electric Appliances
- C. Thermostats

D. Furnaces
E. Boilers
F. Wall Furnaces

- G. Floor Furnaces
- H. Hydro-Air Systems
- I. Heat Pumps
- J. Ductwork
- K. Piping

VII. Cooling – 10 hours
(Learn the types of cooling systems in a house and how to inspect.)

- A. Refrigeration Cycle
- B. Split Systems
- C. Package Units
- D. Cooling Only
- E. Heat Pumps
- F. Standalone Systems
- G. Ductless Mini-splits
- H. Evaporative Coolers

VIII. Electrical – 10 hours
(Learn the electrical components of a house and how to inspect.)

- A. Principles of Electricity
- B. Overhead / Underground Service
- C. Clearances
- D. Main Panels
- E. Sub-Panels
- F. Fuses vs. Breakers
- G. Grounding
- H. Branch Circuit Wiring
- I. Fixtures/Receptacles, and Switches

IX. Insulation – 8 hours
(Learn about types of insulation in a house and how to inspect.)

- A. Materials
- B. Vapor Retarders

X. Ventilation – 8 hours
(Learn about types of ventilation in a house and how to inspect.)

- A. Attic
- B. Crawl Space

XI. Interiors – 8 hours
(Learn about various interior components in a house and how to inspect.)

- A. Walls and Ceilings
- B. Floors
- C. Windows and Doors
- D. Stairs and Railings
- E. Room-by-Room Inspection

XII. Fireplaces and Wood-burning Appliances – 6 hours
(Learn about fireplaces and various wood-burning appliances in a house and how to inspect.)

- A. Masonry Fireplaces
- B. Factory-built Fireplaces
- C. Inserts
- D. Pellet Stoves
- E. Flues and Chimneys

F. Fireplaces

- XIII. Pools and Spas – 6 hours
(Learn about the components of pools and spas at/in a house and how to inspect.)
- A. Liners
 - B. Finishes
 - C. Filters
 - D. Pumps
 - E. Skimmers
 - F. Self-fill Mechanisms
 - G. Pop-up heads
 - H. Vacuums/Cleaners

XIV. Standards of Practice & Code of Ethics– 8 hours
(Learn state specific SOPs/CoEs as well as industry standards. Understand need for CE and membership with a trade

- association.)
- A. State Requirements
 - B. Continuing Education
 - C. Trade Associations

- XV. Business Practices – 6 hours
(Learn about successful business practices for various types of ownership or employment within a company.)
- A. Contracts
 - B. Payments
 - C. Recordkeeping
 - D. Insurance

3-Day Professional Home Inspection Blended Course

147 Hours

Clock Hours

One clock hour equals 50 minutes of classroom, lab, or field time.

Student/Teacher Ratio

The maximum students in any class are 25 with one instructor. The average student-teacher ratio for labs and fieldwork is 13:1.

Classroom Format and Schedule

Classes start at 8 am and conclude by 6 pm each day. There is one lunch break for 40 minutes and two rest breaks during the day of 10 minutes each. To successfully complete each course students must attend all classes, complete all hours as indicated, attain a minimum grade of 75% on all tests, and satisfactorily complete all projects. Program start dates are listed at the end of this catalog. Programs are short and intense. The nature of the programs encourages students to work collaboratively and study together. No formal study groups are arranged outside of the classroom.

Overview

Through a combination of online videos, live lectures, and field training, students are provided with the skills necessary to obtain employment as a home inspector, set up a home inspection company, or add home inspection services to their current offerings. Designed by AHIT's team of certified and extensively experienced home inspection instructors, students learn about structures, exteriors, roofing, electrical, plumbing, heating and cooling, interiors, and insulation and ventilation. In addition, students will learn what skills it takes to run a business. Teaching techniques include hands-on exercises, live inspections, report writing, and on-site equipment evaluation/testing. Students will learn how to conduct a thorough home inspection from the first contact with the customer to submitting a completed report.

Students will receive all the learning material in one initial shipment. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects, to request additional learning information, and to talk about the home inspection field prior to and after class completion. Students must successfully complete a final examination with at least a score of 75% to receive a certificate of completion. Students who do not pass the final examination will be required to retake the exam. Additional information is provided to students who do not pass the final examination, including a list of resources and tools to be in business for themselves or work for others.

Retail Value of Materials Received in 3-Day Professional Home Inspection Blended Course²

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

Outline

Professional Online Course Outline +

Day 1

Registration
 Industry Introduction
 Virtual Home Inspection
 Lunch
 Virtual Home Inspection

Day 2

Instructor-led Home Inspection and Report Review
 Lunch
 Virtual Home Inspection
 Lecture

Day 3

Instructor-led Home Inspection and Report Review
 Lunch
 Lecture
 Questions

5-Day Professional Home Inspection Blended Program 165 Hours

Clock Hours

One clock hour equals 50 minutes of classroom, lab, or field time.

Student/ Teacher Ratio

The maximum students in any class are 25 with one instructor. The average student-teacher ratio for labs and fieldwork is 13:1.

Classroom Format and Schedule

Classes start at 8 am and conclude by 6 pm each day. There is one lunch break for 40 minutes and two rest breaks during the day of 10 minutes each. To successfully complete each program students must attend all classes, complete all hours as indicated, attain a minimum grade of 75% on all tests, and satisfactorily complete all projects. Program start dates are listed at the end of this catalog. Programs are short and intense. The nature of the programs encourages students to work collaboratively and study together. No formal study groups are arranged outside of the classroom.

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Overview

Through a combination of online videos, live lectures, and field training, students are provided with the skills necessary to obtain employment as a home inspector, set up a home inspection company, or add home inspection services to their current offerings. Designed by AHIT’s team of certified and extensively experienced home inspection instructors, students learn about structures, exteriors, roofing, electrical, plumbing, heating and cooling, interiors, and insulation and ventilation. In addition, students will learn what skills it takes to run a business. Teaching techniques include hands-on exercises, live inspections, report writing, and on-site equipment evaluation/testing. Students will learn how to conduct a thorough home inspection from the first contact with the customer to submitting a completed report.

Students will receive all the learning material in one initial shipment. A toll-free number allows students to call instructional staff to discuss topics, tests, and projects, to request additional learning information, and to talk about the home inspection field prior to and after class completion. Students must successfully complete a final examination with at least a score of 75% to receive a certificate of completion.

*Retail Value of Materials Received in 5-Day Professional Home Inspection Blended Program*³

<i>Marketing and Operating a Profitable Home Inspection Business</i>	\$99.00	Home Maintenance Manual	\$4.00
<i>The Practical Guide to Home Inspection</i>	\$245.00	Tools	\$30.00
<i>Professional Home Inspection Online Course Workbook</i>	\$25.00	Handouts	\$10.00
Standard Inspection Report	\$12.50	TOTAL	\$425.50

Outline

Professional Online Course Outline +

Day 1

Industry Introduction
 Standards of Practice
 Lunch
 Inspection Agreement
 State Laws (if applicable)

Day 2

Instructor-led Home Inspection and Report Review
 Lunch
 Input inspection into software
 Report Writing Video (optional if time available)

Day 3

Instructor-led Home Inspection and Report Review
 Lunch
 Electrical Review

Day 4

Instructor-led Home Inspection and Report Review
 Lunch
 HVAC Review

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Day 5

Instructor-led Home Inspection and Report

Review

Lunch

Business & Marketing

REGISTRATION & TUITION

Students may register for class through www.ahit.com for the online course or by phone (800-441-9411) for live training. To complete registration, students must sign an Enrollment Agreement for classes to be taken through American Home Inspectors Training.

A deposit is required at the time of registration as follows:

Professional Home Inspection Online Course:	Full Payment
3-Day Professional Home Inspection Blended Course:	\$695.00
5-Day Professional Home Inspection Blended Program:	\$695.00

A deposit will hold a space in class. The balance must be paid in full prior to or on the first day of class. Students will not be permitted to attend class unless tuition is paid in full.

Tuition and Pricing Policies

Students enrolled in the same program may pay different tuition and fees if a published notice of a program price change specifies an effective date for all students enrolling in the program on or after that date. Students who modify a program or service in a manner which will reduce or increase tuition may also pay a different price than other students.

Students who meet the following qualifications are eligible for tuition discounts:

- Students enrolling as part of a group

- Students enrolling under the same course schedule where discounts are available to all students

American Home Inspectors Training does not offer scholarships, loans or financing. Financing is available to students through TFC Tuition Financing. Students should contact their admission counselor with questions.

Payment Schedules

COURSE TITLE	Administrative Fee	Tuition	Payment Options
Professional Home Inspection Online Course	\$300.00	\$695.00	Payment due in full at time of enrollment.
3-Day Professional Home Inspection Blended Course	\$300.00	\$1,495.00	\$695 deposit due at enrollment, \$800.00 due two weeks before first day of class.
5-Day Professional Home Inspection Blended Program	\$300.00	\$1,845.00	\$695 deposit due at enrollment, \$1150.00 due two weeks before first day of class.

Syllabus

Students receive a copy of the course outlines with their shipment of texts and materials.

Attendance

Attendance is taken twice daily, during the morning session and again in the afternoon. Students are asked to sign/initial for each class attended. Attendance information is recorded and retained in the class files.

Students are expected to attend all of the classes within the time the Course is scheduled in order to receive a certificate of completion. Students may request withdrawal and make up the missed classes during the next scheduled course. Paid tuition will be refunded according to the applicable refund policy less the registration fee.

Absence

Students are responsible to attend every hour of each training Course. If personal emergencies occur, students may speak with the instructor to arrange ways to make-up missed sections. Students must satisfactorily complete Course requirements in order to graduate and receive a certificate of completion.

Late Arrival/Early Departure/Make-up Work

Students who are absent due to late arrival or early departure should consult with the instructor to schedule required make-up time.

Leave of Absence/Withdrawal

Students may request a leave of absence for extenuating circumstances. Arrangements may be made to re-enter the next available Program or other upcoming classes. Students must complete the live coursework within one year. Students must complete the online training within 12 months.

Re-enrollment/Readmission

See "Leave of Absence."

Students who have been absent during class make arrangements for another class.

Grading

Students are graded on a pass/fail system. Those who attend the 3-Day Professional Home Inspection Blended Course or the 5-Day Professional Home Inspection Program must be present for all class time. All students must score a 75% or higher on the exam.

A certificate of completion is issued via U.S. mail following the satisfactory completion of the Course.

Satisfactory Progress

Students receive feedback about their skills and knowledge based on in-class participation, fieldwork, and completion of reports.

Unsatisfactory Progress

Should a student receive a grade of less than 75% he/she will be notified in writing immediately after the test is taken and graded. Ways to raise the grade will be determined with the manager of school administration and/or instructor. If the student is not able to achieve a score of 75% or higher, he/she will be requested to take the exam at another time.

Probation

There are no probationary periods because the lengths of the Courses are short. Students have the choice to withdraw if there is no satisfactory progress or re-enroll the next time the Course is offered. Students are notified in writing of their choices and may consult with the school director about their options.

Completion

Students will receive a certificate of completion upon satisfactory completion of all Course requirements including minimum grades and attendance.

Records

Student records are maintained at the main corporate offices in Wisconsin. Computer records are backed up frequently. Student records may be requested in writing by the student at any time. Student records are confidential. No records will be made available to employers, prospective employers, or other schools unless a written request has been made by the student.

STUDENT SERVICES

Housing

Students are expected to make their own housing arrangements during the class.

Family Educational Rights and Privacy Act

American Home Inspectors Training complies with the Family Educational Rights and Privacy Act of the 1974 Buckley Amendment, Public Law 93-380, Section 438. All student records are confidential.

Placement

AHIT does not offer placement services. Business and marketing skills are included in some Course curriculum to enable graduates to become self-employed. When requests for building/home inspectors are made to the school, the school director advises graduates.

Library

The use of a library is not required to complete any training Courses. Industry texts and journals are available for student use at the training facilities.

RULES OF CONDUCT

It is expected that students will conduct themselves in a professional manner and demonstrate respect for their instructors and fellow classmates. The school administration reserves the right to terminate a student on any of the following grounds. Termination notice will be in writing citing the reasons for termination. Tuition will be refunded according to the applicable refund policy.

- Not complying with school rules and regulations.
- Unprofessional conduct.
- Unsatisfactory academic progress.
- Excessive absence or lateness.
- Failure to pay fees when due.
- Cheating or falsifying records.
- Breach of enrollment agreement.
- Entering school site while under the influence or effects of alcohol, drugs, or narcotics of any kind.
- Carrying a concealed or potentially dangerous weapon.
- Sexual harassment.
- Harassment of any kind including intimidation and discrimination.

Dismissal/Readmission

Students who have been dismissed or terminated may be readmitted at the school director's discretion.

Dress Code

Dress is casual and neat. Some days include work on actual inspection sites where work clothes are appropriate. Students will need an extra pair of clean shoes to be worn at field training sites.

Drug Free School and Workplace

No student, instructor, or employee may be on the school premises or field/lab site under the influence or in the possession of any controlled substance. As a drug and alcohol free environment, individuals under the influence or in the possession of any controlled substance will be subject to immediate dismissal/removal. Individuals may request counseling for substance abuse and will be referred to community resources.

Smoking

There is no smoking within the schools, labs, or offices. Smokers may smoke outside. There is no smoking at the field sites. Smokers may smoke during break across from the site.

Sexual Harassment and Hazing Policy

The administration of AHIT takes the issue of sexual harassment very seriously. Sexual harassment includes unwelcome sexual advances or offensive comments, gestures, or physical contact of a sexual nature between and/or among students and staff. Sexual harassment or harassment because of age, race, color, religion,

national origin, or disability, will not be tolerated. This includes any kind of intimidation or discrimination. Investigation of such concerns will be undertaken promptly and handled confidentially. Behavior that denigrates the integrity of another student (hazing) will not be tolerated. If a student or employee feels that he or she has suffered a form of discrimination or harassment, the individual should immediately contact a supervisor or school director. Students or staff involved may be subject to termination.

UNRESOLVED DISPUTES

Grievance Procedure

Students are expected to address any disagreements or conflict directly with the individual involved in person with a written document outlining the complaint and communication. After this, if there is no satisfactory resolution, the student may set an appointment by phone to see the school director. All communications regarding the complaint must be in writing and all meetings and communications will be documented in the student file. Every attempt at a satisfactory resolution will be made. If the complaint cannot be resolved after meeting with the director of the school, the student may contact the licensing board for the state where the school is located. See details below.

Colorado Unresolved Disputes

A review of the complaint will be documented in the student file and in the Complaint Log and an attempt at a satisfactory resolution put in place. The results of the meeting will also be documented. Students may also contact the Colorado DPOS via mail, phone, or online:

Division of Private Occupational Schools
1600 Broadway, Suite 2200
Denver, CO 80202
303.862.3001
highered.colorado.gov/dpos

There is a two-year limitation (from the student's last day of attendance) on the student filing a complaint.

REFUND AND CANCELLATION POLICIES

Should an applicant/student cancel or is terminated for any reason, all refunds will be made according to the following policy and schedule:

1. All moneys will be refunded if the applicant is not accepted by the School or if the student cancels within three (3) business days after signing the Enrollment Agreement and/or making initial payment. An applicant not requesting cancellation by his/her specified starting date will be considered a student.
2. Cancellation may be made with a cancellation letter via fax or mail. Telephone cancellations are also accepted.
3. Termination date for refund computation purposes is the last date of actual attendance by the student, unless earlier written notice is received.
4. Refunds will be made within 30 days of termination or receipt of Cancellation Notice.
5. Should a student be terminated or request cancellation of this Enrollment Agreement after:
 - a. the third (3rd) business day, but before the first class, will result in a refund of all moneys paid, with the exception of the Registration Fee in the amount of \$100.00, and \$35.00, re-stocking fee of books;
 - b. entering the course of training but prior to 50% completion of the Program, the tuition charges made by the School to the student shall not exceed 50% of the Tuition Cost plus the Registration Fee, and the refund will be computed on a pro rata basis on the number of hours scheduled to the total Course hours; or
 - c. completing 75% of the Program, the student is not entitled to any refund as a matter of right and is obligated for the Total Course Cost.

A student terminating training is entitled to a refund based upon the chart below:

Termination Time	Refund
Within first 10% of Course	90% of tuition less the cost of course materials
After 10% but within first 25% of Course	75% of tuition less the cost of course materials
After 25% but within first 50% of Course	50% of tuition less the cost of course materials
After 50% but within first 75% of Course	25% of tuition less the cost of course materials
After 75%	No refund

A full refund will be provided if education service is discontinued by the school, with the exception that the school ceases operation.

The termination date for refund purposes is the last date of recorded attendance. If the school cancels a course then the student will receive a full refund of monies paid when materials are returned to School in re-saleable condition.

The official date of termination or withdrawal of a student shall be determined in the following manner: (1) The date on which the institution receives notice of the student's intention to discontinue the training program; or (2) The date on which the student violates published institution policy which provides for termination.

Refunds must be calculated from the last date of recorded attendance based on contract hours attended. There is no granting of credit for previous training. The policy for the granting of credit for previous training shall not impact the refund policy.

Refunds are made within 30 calendar days after the school has determined that the student has withdrawn and returned all materials.

A refund for the textbook(s) in the amount shown will be made if the textbook(s) is returned sealed and in its original packing less a thirty-five (\$35.00) re-stocking fee.

Extenuating Circumstances

In the case of extenuating circumstances the school director will consider a settlement that is reasonable and fair to the student and the school.

Changes Made by the School

If the school cancels or changes a course of study or location in such a way that the student who has started is unable to complete training, arrangements will be made in a timely manner to accommodate the needs of each student enrolled in the course who is affected by the cancellation or change. If the school is unable to make alternative arrangements that are satisfactory to both parties, the school will refund all monies paid by the student of the course.

Postponement of Start Date

Postponement of a starting date, whether at the request of the school or the student, requires a written agreement signed by the student and the school. The agreement must set forth:

- a. Whether the postponement is for the convenience of the school or the student, and;
- b. A deadline for the new start date, beyond which the start date will not be postponed.

If the course is not commenced, or the student fails to attend by the new start date set forth in the agreement, the student will be entitled to an appropriate refund of prepaid tuition and fees within 30 days of the deadline of the new start date set forth in the agreement, determined in accordance with the school's refund policy and all applicable laws and rules concerning the Private Occupational Education Act of 1981.

ADMINISTRATION AND FACULTY

Leadership

Maure Baker, VP

Instructors

John Coleman
Chris Kjeldsen
Steven O'Donnell
Kevin Mathers
Michael Diehl

School Operations

Matthew Barlow
Rachella Bennett
Brita Pricco-Byers

ADMINISTRATIVE OFFICE HOURS

Please note that administrative offices are open Monday through Friday and are available to provide full student and graduate support during the hours of 7:30 a.m. to 6:00 p.m. (Central time). The administrative offices are closed Saturdays and Sundays.

Students enrolled in classes held over the weekends and during times not reflected above have access to trainer/trainers for support and other questions that may arise.

American Home Inspectors Training observes the following holidays each year and administrative offices will be closed in observance:

New Years Day	Memorial Day
Martin Luther King Jr. Day	Labor Day
Fourth of July	Day after Thanksgiving
Thanksgiving	Christmas Day
Christmas Eve Day	
New Years Eve Day	

Disclosures

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American Home Inspectors Training reserves the right to change courses, start dates, tuition, and to cancel courses. Any changes will be made in accordance with State Board rules and regulations. The information contained in this policy is true and correct to the best of American Home Inspectors Training's knowledge.